# Market Lavington Community Emergency Plan

Plan last updated on: 5/11/24

Plan to be reviewed every year by Parish Council to ensure information contained within the document is accurate and up to date.

If you are in immediate danger, call 999

# Contents

| Details   | Page number |
|---|-------------|
| Contents  | 2           |
| Introduction / Emergency Plan Version Control   | 3 - 4       |
| Emergency Plan activation process   | 5           |
| Analysis of local risks identified  | 6 – 9       |
| Contact list for local skills and resources   | 10 - 12     |
| Contact list for essential services and utilities   | 13          |
| Locations - Places of safety / Resources available for distribution                                     | 14          |
| Organisations helpful in identifying vulnerable people  | 15          |
| Role of Parish Councillor / Employee / Volunteer during and emergency                                   | 16          |
| Environment Agency River flooding map for Market Lavington  | 17          |
| Environment Agency Surface water flooding map for Market Lavington                                      | 18          |
| Environment Agency flood risk map, from Lavington Manor Woods past Russell Mill to Black Dog crossroads | 19          |
| Wiltshire Council salting (gritting) routes map around Market Lavington                                 | 20          |
| Map showing Locations of salt (grit) bins in Market Lavington   | 21          |
| More detailed descriptions of salt (grit) bin locations / Additional gritting priorities                | 22          |
| Map showing Locations of defibrillators in Market Lavington   | 23          |
| Situation report template for helping coordinate emergencies  | 24          |
| Aqua Sacs Policy  | 25          |
| Aqua Sac – information regarding usage  | 26          |
| Communities Prepared information  | 27          |
| Notice advertising Old School as an Emergency Contact Hub venue   | 28          |

# Introduction

This Emergency Plan provides Market Lavington Parish Council with a process and procedure to follow in the event of an emergency in Market Lavington.

The Parish Council will take on the responsibility of ensuring that the information contained within this document remains relevant and appropriate. Available resources may be deployed as, where, and when needed.

The Parish Council will endeavor to assist residents, and work with emergency and statutory services as much as possible.

The Parish Council has considered the types of emergencies which may be faced by Market Lavington. It has taken the decision that rather than plan for specific scenarios, it will undertake an analysis of the risks identified and consider the impact such risks might have on the community. The analysis will also include details of what the Parish Council will do to prepare and respond and resource any subsequent event. A directory of local information, which may be useful in the event of an emergency will also be provided within the Plan.

### Disclaimer

Market Lavington Parish Council accepts no liability for any loss or damage arising directly or indirectly from action taken or not taken in reliance on material or information contained within this plan, or for any failure to activate the plan or to carry out any planned activities in response to an emergency.

# **Emergency Plan Version Control**

| Version   | Date of amendment | Details of changes   |
|-----------|-------------------|--|
| Version 1 | 15/09/2020        | Document approved at Parish Council meeting (minute ref. 20/21-82b)  |
| Version 2 | 23/11/2021        | Document approved at HRAF committee meeting  |
| Version 3 | 22/11/2022        | Additional 4 X 4 owner details added to Plan – Page 10<br>Location details for defibrillators – already listed on page<br>10, but additional map inserted on Page 23<br>Additional flooding map inserted showing Lavington Manor |
|           |                   | Woods past Russell Mill to Black Dog – Page 19<br>Details of Esso Devizes fuel station added to Plan – Page<br>12  |

| Version 4 | 28/11/2023 | <ul> <li>Storage location of Gel Sacs to be amended to<br/>outbuilding by the steps, and details regarding<br/>usage included – Clerk to amend Page 14 and new</li> </ul>  |
|-----------|------------|--|
|           |            | Page 26  |
|           |            | <ul> <li>Spelling of Jackie Clerk to be corrected to Clark –<br/>Clerk to amend Page 14</li> </ul>   |
|           |            | <ul> <li>Dave Eastaff to be included as contact for<br/>chainsaw user – Clerk to add details to plan Page<br/>11</li> </ul>  |
|           |            | <ul> <li>Two grit bins at Rochelle Court, it was questioned if<br/>one could be moved to the Market Place – ClIrs to<br/>check feasibility when putting up Christmas lights<br/>and report back</li> </ul>   |
|           |            | <ul> <li>Name of Macqueens vets in Devizes to be checked<br/>Page 12 - Clerk to check and amend if required<br/>(not required).</li> </ul>   |
|           |            | <ul> <li>Some page reference numbers not correct – Clerk<br/>to carry out initial check and Cllr Davis to review<br/>and set up auto-referencing facility</li> </ul>   |
| Version 5 | 5/11/24    | <ul> <li>Page 15 - Remove name of Rev Marion Harrison,<br/>change contact for Trinity Church to Les Charlton</li> </ul>  |
|           |            | <ul> <li>Page 11 – Include Paul Clack, Fred Davis and Alan<br/>Bond as owners of chainsaws, add Salisbury Reds         <ul> <li>under Passenger Transport, add Sharps (subject<br/>to obtaining permission), under tractor owners, add<br/>Grist Environmental to portable toilet suppliers</li> </ul> </li> </ul> |
|           |            | <ul> <li>Page 10 – Add name of Chris Wyles, as a First<br/>Responder</li> </ul>  |
|           |            | <ul> <li>Page 12 – Add The Paddocks, Estcott under vets,<br/>add Heart Radio to local radio stations</li> </ul>  |
|           |            | <ul> <li>Page 10 &amp; 23 – Add bleed kit to info re defibrillator<br/>info</li> </ul>   |
|           |            | <ul> <li>Page 5 – Cllr Davis to take over monitoring of Met<br/>Office warnings, and Cllr Stevens to take over co-<br/>ordination role</li> </ul>  |
|           |            | <ul> <li>Page 9 - Add 'human health risk' to impact on<br/>community</li> </ul>  |
|           |            | <ul> <li>Page 7 – Add details of flood signs' as a resource</li> </ul>   |
|           |            |  |

# **Emergency Plan activation process**

When the Parish Council is notified by Emergency Services, Wiltshire Council, or the Environment Agency, in the case of a flood warning, the Parish Clerk will make contact with the nominated Council members. Members responsible for monitoring Met Office warnings and Environment Agency updates will report any concerns, and then a decision will be made jointly as to what action needs to be taken.

| Name  | Role                  | Responsibility   | Email address   |
|---|-----------------------|--|---|
| Carol<br>Hackett                            | Parish Clerk          | Admin. Coordinator   | clerk@marketlavingtonparishcouncil.gov.uk   |
| Cllr Fred<br>Davis                          | Parish<br>Councillors | Monitoring Met Office<br>warnings and<br>Environment Agency<br>updates | f.davis@marketlavingtonparishcouncil.gov.uk   |
| Cllr Chloe<br>Stevens                       |                       | Resources distribution coordinator                                     | c.stevents@marketlavingtonparishcouncil.gov.uk  |
| Carol<br>Hackett                            | Parish Clerk          | Providing updates on website   | clerk@marketlavingtonparishcouncil.gov.uk   |
| Cllr Stevens<br>and/or Cllr<br>Turner-Scott | Parish<br>Councillor  | Providing updates on social media                                      | c.stevents@marketlavingtonparishcouncil.gov.uk<br>I.turnerscott@marketlavingtonparishcouncil.gov.uk |
| Fred Davis                                  | Parish<br>Councillor  | Supporting resources distribution coordinator                          | f.davis@marketlavingtonparishcouncil.gov.uk   |

#### Nominated Council members:

All Councillors will offer support and help wherever possible in the event of an emergency.

# Analysis of local risks identified

| Risk                                 | Impact on Community   | Preparation / Response & Resources available during an emergency   |
|--------------------------------------|---|--|
| Adverse weather:<br>Storms and gales | <ul> <li>Blocked roads and access</li> <li>Damage to property</li> <li>Risk to life</li> <li>Human health risk</li> </ul>   | <ul> <li>Preparation:</li> <li>Sign up for Met Office Severe Weather<br/>Warning www.metoffice.gov.uk/about-<br/>us/guide-to-emails</li> <li>Download 'Power Track' App for smartphones<br/>(shows electricity outages on a map)</li> <li>Provide details of where to obtain essential<br/>resources (see pages 10 - 12)</li> <li>Provide details of organisations who can<br/>identify elderly or vulnerable residents (see<br/>page 15)</li> <li>Response &amp; Resources:</li> <li>Liaise with statutory authorities</li> <li>Assist with identifying people at risk</li> <li>Assist with mobilising assistance</li> <li>Place information on Parish Council website<br/>and social media</li> <li>Provide place of safety (Old School –<br/>Emergency Contact Hub Venue) (see page<br/>14)</li> </ul>  |
| Ice or Heavy<br>Snowfall             | <ul> <li>Access to food / medicines / support<br/>networks</li> <li>Hypothermia</li> <li>Blocked roads and access</li> <li>Damage to property</li> <li>Human health risk</li> </ul> | <ul> <li>Grit bins available in key locations (see pages 21 - 22)</li> <li>Sign up for Met Office Severe Weather Warning www.metoffice.gov.uk/about-us/guide-to-emails</li> <li>Request to Wiltshire Council in Oct. for salt/grit bins to be refilled, and by Aug. for stock of salt to be obtained (map of roads gritted by Wiltshire Council page 20)</li> <li>Download 'Power Track' App for smartphones (shows electricity outages on a map)</li> <li>Provide details of where to obtain essential resources (see pages 10 - 12)</li> <li>Provide details of organisations who can identify elderly or vulnerable residents (see page 15)</li> <li>If below freezing temperatures predicted, callout to be made on Parish Council website and social media, encouraging local residents to help with spreading salt from the salt/grit bins</li> <li>Response &amp; Resources:</li> </ul> |
|                                      |   | <ul> <li>Liaise with statutory authorities</li> <li>Assist with identifying people at risk</li> </ul>  |

| Risk     | Impact on Community  | Preparation / Response & Resources available during an emergency  |
|----------|--|---|
|          |  | <ul> <li>Assist with mobilising assistance</li> <li>Place information on Parish Council website<br/>and social media</li> <li>Provide place of safety (Old School –<br/>Emergency Contact Hub Venue) (see page<br/>14)</li> <li>Monitor salt bins, and re-fill as necessary</li> </ul>  |
| Flooding | <ul> <li>Access to food / medicines / support networks</li> <li>Blocked roads and access</li> <li>Damage to property</li> <li>Risk to life</li> <li>Sanitary and welfare</li> <li>Human health risk</li> </ul> | <ul> <li>Preparation:</li> <li>Sign up to Environment Agency Flood alerts<br/>Floodline 0845 988 1188(map of EA river and<br/>surface flooding risk pages 17 - 19)</li> <li>Sign up for Met Office Severe Weather<br/>Warning www.metoffice.gov.uk/about-<br/>us/guide-to-emails</li> <li>Notify Highways Dept. in autumn of gullies that<br/>are blocked</li> <li>Request to Wiltshire Council by Aug. for stock<br/>of gel sacs to be obtained</li> <li>Download 'Power Track' App for smartphones<br/>(shows electricity outages on a map)</li> <li>Provide details of where to obtain essential<br/>resources (see pages 10 - 12)</li> <li>Provide details of organisations who can<br/>identify elderly or vulnerable residents (see<br/>page 15)</li> <li>Regular check of watercourses by Handyman<br/>i.e. removing leaves from Broadwell grill</li> <li>Response &amp; Resources:</li> <li>Liaise with statutory authorities</li> <li>Assist with identifying people at risk</li> <li>Assist with nobilising assistance</li> <li>Monitor water levels on Environment Agency<br/>Website www.flood-warning-<br/>information.service.gov.uk</li> <li>Place information on Parish Council website<br/>and social media</li> <li>Provide place of safety (Old School –<br/>Emergency Contact Hub Venue) (see page<br/>14)</li> <li>Respond to requests for gel sacs (gel sac<br/>policy and usage information pages 25 - 26)</li> <li>Put up 'Flood' warning signs if appropriate</li> </ul> |
| Heatwave | <ul> <li>Risk of Dehydration</li> <li>Risk to life</li> <li>Human health risk</li> </ul>   | <ul> <li>Preparation:</li> <li>Sign up for Met Office Severe Weather<br/>Warning <u>www.metoffice.gov.uk/about-us/guide-to-emails</u></li> <li>Provide details of where to obtain essential<br/>resources (see pages 10 - 12)</li> <li>Provide details of organisations who can<br/>identify elderly or vulnerable residents (see<br/>page 15)</li> </ul>   |

| Risk                               | Impact on Community   | Preparation / Response & Resources available during an emergency  |
|------------------------------------|---|---|
|                                    |   | <ul> <li>Response &amp; Resources:</li> <li>Liaise with statutory authorities</li> <li>Assist with identifying people at risk</li> <li>Assist with mobilising assistance</li> <li>Place information on Parish Council website and social media</li> </ul>   |
| Loss of utilities on a major scale | <ul> <li>Residents can't get heat, light or hot water</li> <li>Unable to cook food</li> <li>Defrosting of fridges / freezers</li> <li>Risk of Hypothermia</li> <li>Risk of Dehydration</li> <li>Lack of sanitary / washing facilities</li> <li>Unable to use vital health equipment</li> <li>Landline telephone failure</li> <li>Human health risk</li> </ul> | <ul> <li>Preparation:</li> <li>Advise vulnerable residents to join Wessex<br/>Water &amp; Bristol Water's 'Customer Care Plus<br/>Scheme' 0345 6003 600</li> <li>Advise vulnerable residents to join Scottish<br/>and Southern Energy Power Distribution<br/>'Priority Services' scheme 0800 294 3259<br/>www.ssen.co.uk/priorityservices</li> <li>Provide details of where to obtain essential<br/>resources, and how to contact utility<br/>companies (see pages 10 - 13)</li> <li>Provide details of organisations who can<br/>identify elderly or vulnerable residents (see<br/>page15)</li> <li>Response &amp; Resources:</li> <li>Liaise with utility companies and statutory<br/>authorities</li> <li>Assist with identifying people at risk</li> <li>Assist with mobilising assistance</li> <li>Place information on Parish Council website<br/>and social media</li> <li>Provide place of safety (Old School –<br/>Emergency Contact Hub Venue) (see page<br/>14)</li> </ul> |
| Pandemic flu (or<br>epidemic)      | <ul> <li>Quarantine / self-isolation / shielding</li> <li>Mass vaccination</li> <li>People not being able to get to pharmacy for medication, or do shopping</li> <li>Human health risk</li> </ul>   | <ul> <li>Preparation:</li> <li>Provide details of where to obtain essential resources (see pages 10 - 12)</li> <li>Response &amp; Resources:</li> <li>Take instructions from Emergency services and Wiltshire Council</li> <li>Liaise with statutory / health authorities</li> <li>Assist with identifying people at risk</li> <li>Assist with mobilising assistance</li> <li>Work with volunteer support group</li> <li>Place information on Parish Council website and social media</li> <li>Provide place for mass vaccination (Old School) (see page 14)</li> </ul>   |
| Contamination,<br>Pollution        | <ul> <li>Isolation</li> <li>Depletion of food and water stocks</li> <li>Widespread illness, human health risk</li> </ul>  | <ul> <li>Preparation:</li> <li>Provide details of where to obtain essential resources (see pages 10 – 12)</li> </ul>  |

| Risk            | Impact on Community   | Preparation / Response & Resources available during an emergency   |  |
|-----------------|---|--|--|
|                 |   | Response & Resources:  |  |
|                 |   | <ul> <li>Take instructions from Emergency services<br/>and Wiltshire Council</li> <li>Liaise with statutory / health authorities</li> <li>Assist with identifying people in danger</li> <li>Assist with mobilising assistance</li> <li>Place information on Parish Council website<br/>and social media</li> <li>Provide place of safety (Old School –<br/>Emergency Contact Hub Venue) (see page<br/>14)</li> </ul> |  |
| Animal health   | <ul><li>Spread of disease</li><li>Human health risk</li></ul> | Preparation:   |  |
|                 |   | <ul> <li>Provide details of where to obtain essential<br/>resources (see pages 10 - 12)</li> </ul>   |  |
|                 |   | Response & Resources:  |  |
|                 |   | <ul> <li>Take instructions from Dept. for Environment,<br/>Animal &amp; Plant Health Agency, and Wiltshire<br/>Council</li> <li>Assist with mobilising assistance</li> <li>Place information on Parish Council website<br/>and social media</li> </ul>   |  |
| Fuel disruption | Unable to get vital supplies                                  | Preparation:   |  |
|                 | Unable to get to hospital appointments                        | <ul> <li>Provide details of nearest filling stations and<br/>opening hours (see page 12)</li> </ul>  |  |
|                 |   | Response & Resources:  |  |
|                 |   | <ul> <li>Place information on Parish Council website<br/>and social media</li> </ul>   |  |

# Contact list for local Skills and Resources

| Skill /<br>Resource                          | Who                                       | Contact Details  | Location   | Normal<br>Availability<br>Hours may vary<br>during times of an<br>emergency               |
|--|---|--|--|---|
| Doctors<br>Surgeries /<br>medical<br>support | Market<br>Lavington<br>Surgery            | 01380 812500   | High Street<br>Market<br>Lavington<br>SN10 4AQ       | Mon, Wed, Fri 8am to<br>6.30pm<br>Tues 8am to 7pm<br>Thurs 8am to 8pm<br>Sat , Sun Closed |
|  | Courtyard<br>Surgery, West<br>Lavington   | 01380 813300   | 39 High Street<br>West<br>Lavington<br>SN10 4JB      | Mon, Tues, Thurs, Fri<br>8am to<br>6.30pm<br>Wed 8am to 7.30pm<br>Sat, Sun Closed         |
|  | Day Lewis<br>Chemist &<br>Pharmacy        | 01380 813395   | 37 Rochelle<br>Court Market<br>Lavington<br>SN10 4AT | Mon – Fri 9am to 1pm<br>2pm to 6pm Saturday<br>9am to noon<br>Sunday Closed               |
|  | NHS Direct                                | 111  |  | 24-hour service   |
| Hospitals                                    | Salisbury<br>District<br>Hospital         | 01722 336262   | Odstock Road<br>Salisbury<br>SP2 8BJ                 | Open 24 hours   |
|  | Royal United<br>Hospital RUH              | 01225 428331   | Combe Park<br>Bath<br>BA1 3NG                        | Open 24 hours   |
|  | Great<br>Western<br>Hospital GWH          | <u>01793 604020</u>  | Marlborough<br>Rd Swindon<br>SN3 6BB                 | Open 24 hours   |
| First Aid<br>trained local<br>residents      | Les Charlton<br>Chris Wyles               | 0796 2422624 <u>les.charlton@gmail.com</u><br>First Responder – accessed through 999   |  |   |
| Locations of<br>village<br>defibrillators    | 1) Doctor's<br>Surgery,<br>High<br>Street | <ol> <li>Entrance to Woodlands Yard, High Street<br/>(next to Butchers). Bleed Kit also provided<br/>in cabinet</li> <li>Elisha Field Pavilion (access to device<br/>only available when building in use)</li> </ol> | 3) Community<br>Hall                                 | 4) Lavington<br>School, The<br>Spring   |
| 4 X 4 owner<br>/ driver                      | Di Fraser                                 | d.fraser@marketlavingtonparishcouncil.gov.uk<br>0777 5800853   |  |   |

| Skill /<br>Resource   | Who   | Contact Details   | Location  | Normal<br>Availability<br>Hours may vary<br>during times of an<br>emergency   |
|---|---|---|---|---|
| Chainsaw<br>owner   | Dave Eastaff<br>Fred Davis<br>Paul Clack<br>Alan Bond                                       | 07827 673687<br>07974 757191<br>01380 812030<br>07974 241069                                |   |   |
| Water /<br>Food<br>Supplies   | The Co-op<br>Food   | 01380 813338  | 15 High Street,<br>Market<br>Lavington. SN10<br>4AF   | 7.00am to 10.00pm<br>every day  |
| Civil<br>Engineers /<br>Builders<br>Plant / Skip<br>/<br>Scaffolding<br>/ Tools /<br>generator<br>hire etc. | Sydenhams<br>Jewson<br>Devizes<br>Building<br>Supplies<br>Grist<br>Environmental<br>(Skips) | 01380 720888<br>01380 725441<br>01380 729222<br>01380 730411                                | Hopton Industrial<br>Est. Devizes.<br>SN10 2EU<br>Garden Indus<br>Estate, London<br>Rd. Devizes.<br>SN10 2HL<br>Unit A, Folly Rd,<br>Devizes. SN10<br>2HT<br>Monumental Hill,<br>Devizes. SN10<br>3HU | Mon-Fri 7.00am to<br>5.00pm Sat<br>8.00am to 11.45am<br>Sun Closed<br>Mon-Fri 7.30am to<br>5.00pm Sat<br>8.00am to 12 noon<br>Sun Closed<br>Mon-Fri 7.30am to<br>5.00pm Sat<br>8.00am to 12 noon<br>Sun Closed<br>Mon-Fri 7.00am to<br>6.00pm Sat<br>8.00am to 1.00pm<br>Sun Closed |
| Portable<br>toilets /<br>wash<br>facilities   | John Williams<br>Grist<br>Environmental<br>Rob Beale Ltd                                    | 01225 344176<br>01380 730411<br>01747 871464  | Melksham<br>Devizes<br>Salisbury  |   |
| Passenger<br>Transport  | First Bus<br>Faresaver<br>Salisbury<br>Reds   | https://www.firstbus.co.uk/<br>https://faresaver.co.uk/<br>https://www.salisburyreds.co.uk/ |   |   |
| Local<br>Farmers<br>(Tractor)   |   |   |   |   |
| Veterinary<br>Practice  | Estcourt Vets   | 01380 723687  | 5 Estcourt St,<br>Devizes. SN10<br>1LQ  | Mon–Fri 8.30am to<br>6.30pm Sat<br>8.30am to 12 noon<br>Sun Closed  |

| Skill /<br>Resource     | Who                                   | Contact Details | Location                                     | Normal<br>Availability<br>Hours may vary<br>during times of an<br>emergency |
|-------------------------|---------------------------------------|-----------------|--|---|
|                         | Macqueen<br>Veterinary<br>Centre      | 01380 728505    | 1 Waller Rd,<br>Devizes. SN10<br>2GH         | Mon-Fri 9am to<br>6.00pm Sat<br>9.00am to 5.00pm<br>Sun Closed              |
|                         | The Paddock<br>Veterinary<br>Practice | 01380 813202    | Eastcroft Farm,<br>Eastcott. SN10<br>4PJ     | Mon, Tue, Thur, Fri<br>8.30am to 6.00pm<br>1pm Wed, 12pm Sat<br>Sun Closed  |
| Petrol<br>Stations      | Tilshead<br>Garage                    | 01980 620305    | High St,<br>Tilshead. SP3<br>4SB             | Mon-Sat 6.00am to<br>10.00pm Sun<br>7.00am to 9.00pm                        |
|                         | Esso Garage                           | 01380 721985    | London Rd,<br>Devizes. SN10<br>2EP           | Open 24 hours   |
|                         | Esso Garage                           | 01389 724452    | Northgate<br>Street,<br>Devizes. SN10<br>2AA | Open 24 hours   |
| Local radio<br>stations | BBC Wiltshire                         | 104.3FM         | Dedie  |   |
|                         | RAYNET                                | 0303 0401080    | Radio<br>Amateurs<br>Emergency<br>Network    | 24hr Emergency contact  |
|                         | Fantasy<br>Radio<br>Devizes           | 97FM            |  |   |
|                         | Heart radio<br>Wiltshire              | 102.2FM         |  |   |

# Contact list for Essential Services and Utilities

| Essential Service or Utility   | Telephone Number / Email   |
|--|--|
| Police Non-Emergency   | 101  |
| Emergency Ambulance, Fire & Police   | 999  |
| BT Open Reach  | 0800 023 2023  |
| Network Rail   | 03457 11 41 41   |
| Electricity Emergency<br>Local Operator SSE  | In an outage call<br>0800 072 7282 (0345 072 1905 from a mobile<br>phone)  |
| Individual Power Companies:<br>Scottish Power<br>N-Power<br>Southern Electric          | 0800 027 0072<br>0800 073 3000<br>0870 280 5471  |
| Individual Water Companies:<br>Southern Water Services<br>Thames Water<br>Wessex Water | Telephone for emergency and operational problems<br>0330 303 0119<br>0800 316 9800<br>0345 600 4600  |
| Wiltshire Council Highways<br>Use to report an issue to Wiltshire Council              | 0300 456 0105<br>localhighways@wiltshire.gov.uk<br>www.wiltshire.gov.uk/mywilts or the Mywilts App   |
| Wiltshire Council Emergency Planning   | 0300 456 0100 (Customer services and ask for<br>department)<br><u>emergencyplanning@wiltshire.gov.uk</u><br><u>EPRR@witlshire.gov.uk</u> (only during an incident) |
| Wiltshire Council Severe Weather Team  | 0300 456 0100 (Customer services and ask for department)   |
| Market Lavington Parish Council  | 01225 760372 (Parish Clerk)<br>clerk@marketlavingtonparishcouncil.gov.uk<br>Website <u>www.marketlavingtonparishcouncil.gov.uk</u>                                 |
| Emergency contacts in event of flooding  | Environment Agency Incident line 0800 80 70 60Floodline0345 988 1188   |

# Locations - Places of Safety

| Building                          | Location                     | Use                                | Key Holder    | Tel Number                 |
|-----------------------------------|------------------------------|------------------------------------|---------------|----------------------------|
| The Old School                    | Church Street                | Rest Centre /                      |               | 07917 098001               |
| (Parish Council)                  | Market Lavington<br>SN10 4DT | Injection Centre /<br>Food & Water | Chloe Stevens | 07759 761307               |
| Emergency Contact<br>Hub Venue    |                              | collection point                   | Carol Hackett |                            |
| Gov.net Wi-Fi<br>access available |                              |                                    |               |                            |
| Market Lavington                  | St Mary's Road               | Rest Centre /                      | Jackie Clark  | 01380 813233               |
| Community Hall                    | Market Lavington<br>SN10 4DG | Injection Centre /<br>Food & Water |               | jackie@farming.co.uk       |
|                                   |                              | collection point                   | Keith Bennett | kborion@btopenworld.com    |
|                                   |                              |                                    |               | 07702 056808               |
|                                   |                              |                                    | Lynn Austin   | austinstanlynnnn@gmail.com |

# Resources available for distribution if required

| Item                        | Amount     | Where stored  |  |
|-----------------------------|------------|---|--|
| 25kg bag of salt            | 40 bags    | Old School middle outbuilding                             |  |
| Gel Sacs (boxes of 50 sacs) | 5 boxes    | Old School outbuilding by steps (more details on Page 26) |  |
| 'Flood warden' Tabards      | 5          | Old School middle outbuilding                             |  |
| 'Snow warden' Tabards       | 5          | Old School middle outbuilding                             |  |
| Shovels                     | 3          | Old School middle outbuilding                             |  |
| Gloves                      | 24 pairs   | Old School middle outbuilding                             |  |
| Litter pickers              | 21 approx. | Old School middle outbuilding                             |  |
| Flood signs                 | 2          | Old School middle outbuilding                             |  |

# List of organisations helpful in identifying vulnerable people in an emergency

| Organisation  | Name and role of local contact       | Contact details   |  |
|---|--------------------------------------|---|--|
| Wiltshire Good Neighbours                             |                                      | southernwiltshiregnc@communityfirst.org.uk                        |  |
| Easterton, Market Lavington<br>& Urchfont Link Scheme | Colin & Barbara Bowler               | emlulink@gmail.com<br>01380 812755                                |  |
| Churches  | St Mary's Church:                    | 01380 816963 churchlavington@gmail.com                            |  |
|   | Trinity Church:<br>Les Charlton      | 0796 2422624<br>les.charlton@gmail.com                            |  |
|   | Rev. Gary Gotham<br>(Minister)       | gary.gotham@gmail.com<br>01380 724264 07946 475587                |  |
| Neighbourhood Watch                                   | Les Charlton                         | 0796 2422624<br>les.charlton@gmail.com                            |  |
| WI  | Jayne Roberts                        | 07863 768837  |  |
| Market Lavington COVID-19<br>Support Group            | Suzanne Morrison<br>Main coordinator | marketlavingtoncommunity@gmail.com<br>01380 812985 / 07920 181312 |  |

# Role of Parish Councillor / Employee / Volunteer during an emergency

1. The overall role is to support the community and not to carry out the job of the Emergency Services

2. Provide coordination, support, and guidance to the community ahead of the arrival of the Emergency Service

3. Help share local knowledge during a flood event to assist the emergency services

4. Help relay local knowledge, concerns and issues to relevant authorities and utilities before during and after a flood

5. Avoid walking through flood water

6. Do not attempt to repair any flood defence structure or equipment

7. Understand the risks that your community may face and understand that these can change over time

8. Report any issues e.g., blocked culverts that if not cleared would cause internal flooding to property or affect high speed roads

9. Understanding the flood risk within your community

10. Identifying individuals that may require priority attention in an emergency – under no circumstances should this information be shared with anyone other than your coordinator or the emergency services

11. Familiarise yourself with the plan

12. Always follow the guidance and do not place yourself at risk

13. Always work in pairs and let your coordinator know where you are going and when you will be back – and report back to them to advise them you are safely home

14. Raise awareness of issues within the community as households and businesses may benefit from useful information e.g. How

15. Always Prioritise your own safety, do not place yourself at risk

16. Do not attempt to enter or clear watercourses or culverts

17. Do not attempt to stop traffic

18. Do not engage with anyone who is behaving in an aggressive manner, take notes and report to your coordinator or the incident commander

19. Always Follow the guidance of the emergency services and police

20. If told to evacuate follow the guidance you are given

21. Collecting and recording information during a flood or similar emergency can be important when determining cause and how to reduce the risk. Notes and photographs are extremely useful but only record if safe to do so

22. Assist the parish council and emergency services in meetings with residents following an incident

23. Provide information and advice post incident to residents and businesses

24. Under no circumstances talk to the press during an incident, enquiries should be referred to the coordinator or incident commander

## **Environment Agency River Flooding map for Market Lavington**



Extent of flooding from rivers or the sea

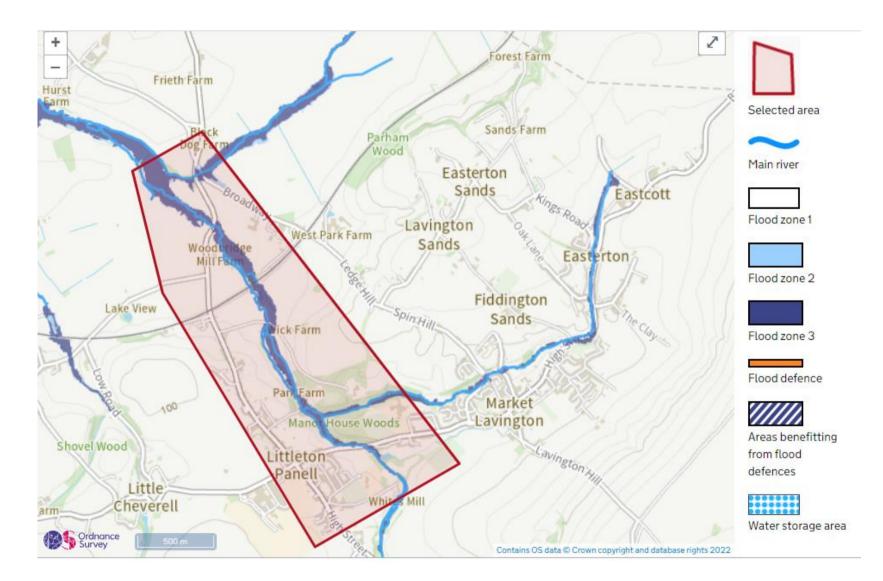


## Environment Agency Surface water Flooding map for Market Lavington



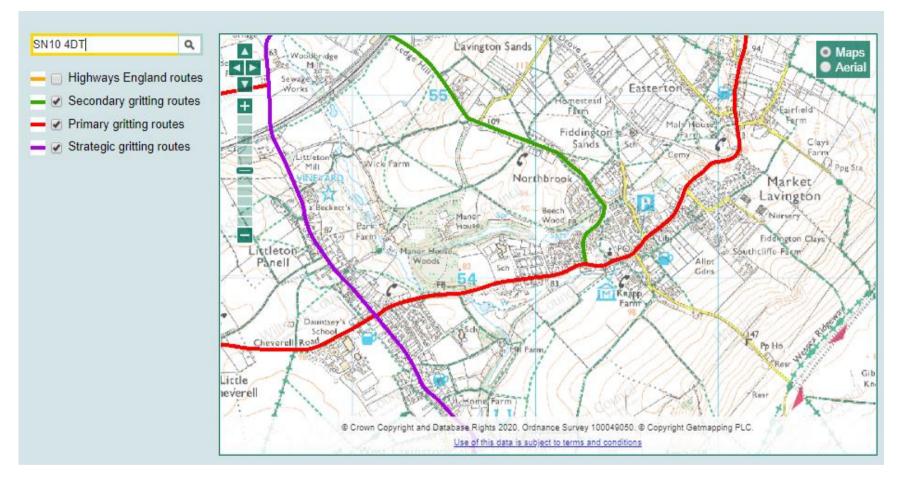
Extent of flooding from surface water

High Medium Low Very low



### Environment Agency flood risk map, from Lavington Manor Woods past Russell Mill to Black Dog crossroads

## Wiltshire Council salting (gritting) routes map around Market Lavington



When ice is forecast all key routes in Wiltshire will receive **precautionary** salting. Key routes are trunk roads, class A and B roads and some of the busier lowerclass roads. This helps to make sure that most road users live within a reasonable distance of a salted road.

If temperatures remain below freezing after the morning rush of traffic, then a larger network may be salted. This **secondary** salting covers an additional network of lower-class roads serving housing estates and main access to villages and hamlets.

Where severe weather conditions continue for an extended period, Wiltshire Council may turn to treating the **strategic routes**. The **strategic routes** are key transport links within the county that they will always look to keep operational.

It is important to remember that not every road can be salted and to never assume a road has been treated.

## Locations of salt (grit) bins in Market Lavington



Wiltshire Council salt bin

Parish Council salt bin T

Salt bins are available for both residents and the travelling public for use on public roads and footpaths

When using salt bins, you should work on the basis that 1 tablespoon of salt will cover about 1m squared

Wiltshire Council do not place any new salt bins in Wiltshire. Town and parish Councils are able to purchase their own salt bins which become their own responsibility

Wiltshire Council will re-fill salt bins which are their responsibility in Oct/Nov each year. The Parish Council also hold a stock of salt which can be used to re-fill the salt bins at other times as required

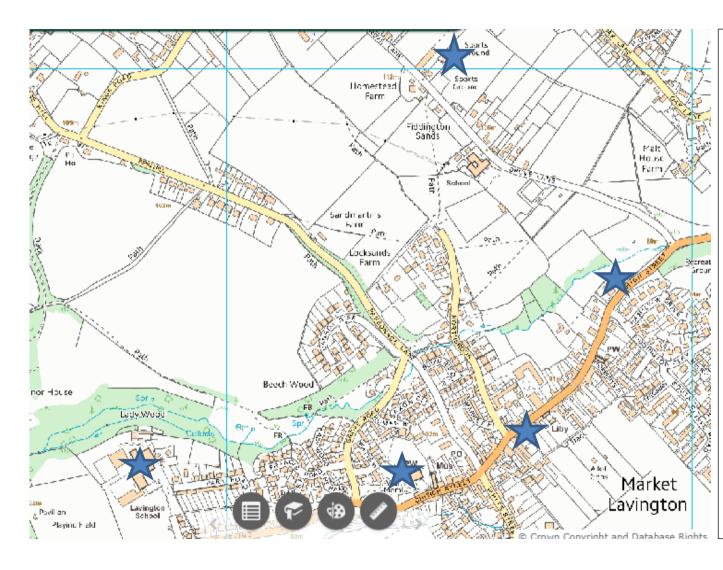
SEE PAGE BELOW FOR MORE DETAILED INFORMATION OF SALT BIN LOCATIONS

## Salt (grit) bin locations in Market Lavington

| Location  | Other details                                    |  |
|---|--|--|
| Canada Rise   | Wiltshire Council responsibility                 |  |
| Spin Hill / Ledge Hill (top of Spin Hill, junction with Kings Road) | Wiltshire Council responsibility                 |  |
| Rochelle Court / Market Place                                       | Wiltshire Council responsibility                 |  |
| Rochelle Court / Market Place                                       | Wiltshire Council responsibility                 |  |
| Northbrook (between stream and Northbrook Close)                    | Wiltshire Council responsibility                 |  |
| Northbrook, corner with Northbrook Close                            | Parish Council responsibility                    |  |
| Northbrook, on corner by stream                                     | Wiltshire Council responsibility                 |  |
| Bottom of Ladywood  | Wiltshire Council responsibility                 |  |
| Watts Way   | Wiltshire Council responsibility                 |  |
| Drove Lane junction with High Street.                               | Wiltshire Council responsibility                 |  |
| Drove Lane, electricity substation                                  | Wiltshire Council responsibility                 |  |
| Drove Lane St Barnabas School                                       | Wiltshire Council responsibility                 |  |
| Fiddington Clay junction with High Street                           | Wiltshire Council responsibility                 |  |
| Southcliffe Business Park (green bin – located on lawn of house)    | Privately owned (not included on map on page 18) |  |
| Stirling Road, on 'S' bend where gets steep                         | Parish Council responsibility                    |  |
| Lavington Hill (Junction Reeds Old yard)                            | Parish Council responsibility                    |  |

Please report any damage, or salt bins that need re-filling to the Parish Clerk (<u>clerk@marketlavingtonparishcouncil.gov.uk</u> Tel: 01225 760372)

## Map showing locations of defibrillators in Market Lavington



There are 5 defibrillators in the village, located at the following locations:

- 1) Lavington School, The Spring, SN10 4EB
- 2) Community Hall, off St Mary's Road. SN10 4DG
- Wall of Douse butchers, 22 High Street. SN10 4AG Also contains a Bleed Kit
- 4) Doctor's surgery, High Street, SN10 4AQ
- 5) The Elisha Field Pavilion, Elisha Field, off Drove Lane, SN10 4NT (access to device only available when Pavilion in use)

# Situation report template for helping coordinate emergencies

Date Time Attendees:

- 1. WHAT IS THE INCIDENT?
- 2. LOCATION OF THE INCIDENT?
- 3. IS THERE A THREAT TO LIFE? Y / N IF YES CALL 999
- 4. HOW MANY ARE AFFECTED:
  - ADULTS OF THESE HOW MANY ARE VULNERABLE? CHILDREN OF THESE HOW MANY ARE VULNERABLE? PETS LIVESTOCK
- 5. WHAT RESOURCES ARE NEEDED SHELTER FOOD 4 x 4 BLANKETS OTHER
- 6. HOW WILL WE COMMUNICATE TO RESIDENTS

#### 7. ACTION TRACKER

| WHAT ACTION IS REQUIRED? | WHO WILL DO IT? | TIME/DATE<br>COMPLETED |
|--------------------------|-----------------|------------------------|
|                          |                 |                        |
|                          |                 |                        |
|                          |                 |                        |
|                          |                 |                        |

## Market Lavington Parish Council Gel Sacs Policy

- Market Lavington Parish Council has a similar Sandbag / Gel Sacs policy to that of Wiltshire Council.
- Neither the Parish Council nor Wiltshire Council has a duty to provide Sandbags or other temporary flood defenses to residential and business properties although we will try to help where we can, subject to supply and demand. It should be noted it is the property owner's responsibility to protect their property from flooding.
- If you know your property is at risk of flooding it is strongly recommended that you make your own arrangements for sandbags or other defenses as part of a pre-emptive flood defense plan and sign up for the Environment Agencies Floodline warning system.
- What Gel Sacs the Parish Council has will be distributed on a 'needs' basis to properties at imminent risk of flooding. We will not supply sandbags to defend gardens, sheds, outbuildings, or other such structures. We do not accept responsibility for the placing of flood defenses although we will do our best to help property owners wherever possible.
- We will not supply Gel Sacs in advance based on forecasts.
- Once issued Gel Sacs become the property of the property owner and it is the owner's responsibility to dispose of them responsibly. Wiltshire Council can provide details of disposal sites.
- The Parish Council only has limited supplies of Gel Sacs which we would prioritise to the elderly, disabled, and those with young families before offering to other householders and businesses. Please contact the Parish Clerk in the first instance (Carol Hackett – Email <u>clerk@marketlavingtonparishcouncil.gov.uk</u> / Tel 01225 760372 or 07759 761307).
- Whilst we appreciate flooding events are stressful and traumatic the Parish Council will stop the distribution of Gel Sacs if their volunteers are verbally or physically threatened.
- Useful Links:
  - Helpful advice <u>www.floodforum.org.uk</u>
  - Supplier information <u>www.blupages.org.uk</u>
  - Floodline signup <u>www.environment-agency.gov.uk</u>
  - Wiltshire Council
    - www.wiltshire.gov.uk/communityandliving/civilemergencies/floodinganddrainage.htm
    - Local Builder Merchants for Sandbags and plastic sheeting

## Aqua Sac information summary

### **Description:**

The Aqua Sac is a sturdy jute sack containing a superabsorbent polymer, which is retained inside a finely-woven inner bag. After soaking in water for 3-5 minutes the sac self-inflates to over 30 times its original size.

After inflation, the sac can be used in the construction of flood defenses.

Dimensions, after inflation (length 54cm / width 31cm / height 10.5cm / weight 13kg)

#### Disposal after use:

Product is a non-hazardous waste, suitable for disposal in landfill. Alternatively, the bags may be cut open to remove the polymer, which can be dug into soil to improve moisture retention.

#### THE AQUA SACS ARE STORED IN THE OLD SCHOOL STORE BY THE STEPS, IN LARGE CARDBOARD BOXES INSIDE THE DOOR ON THE LEFT



## **Communities Prepared information**



We are a nationwide community resilience programme that equips communities across the country with the knowledge and tools to effectively and confidently prepare for, respond to and recover from, flooding and other severe weather emergencies.

With backing from The National Lottery and additional support from The Prince's Countryside Fund and SSEN, we provide local community volunteer groups with a range of support packages, including:

- Introductory community events
- In-person training and support tailored to local needs and priorities
- A new and first of its kind online resilience hub, providing a range of downloadable and adaptable training resources, as well as advice and support
- A community resilience advice line and online members' forum



This national approach builds on a successful Lottery funded pilot phase which ran from 2016 to 2018, supporting 300 volunteers from over 30 communities in South West England.

"It was great to be part of such a massive team effort. We door knocked, handed out evacuation letters and used the plan.The flood wardens got lots of compliments from the [emergency] services and residents!" Cllr Joyce Duffin, Portreath Flood Group Coordinator

In developing a network of trained and empowered volunteers across the country, we're taking an innovative step forward for community resilience. We'd love to work with you and your community.

Get in touch for more information.

W: communitiesprepared.org.uk E: communitiesprepared@groundwork.org.u

@CommunitiesPre

01179 103930

CommunitiesPrepa

in communities-prepared

Old School – Registered with 'Wiltshire and Swindon Prepared' as an Emergency Contact Hub Venue

